

How to Exchange your old DSP 3 for the New DSP 3+

Cost

We will exchange your old DSP 3 PCB's for the new DSP 3+ PCB's for \$695 USD, this price also includes some new adapters and cables and shipping by FedEx or DHL to your location.

Functions

The new DSP 3+ will have the same software functions as your old DSP3, but if you need more software options that were not included on your old tool, you will be able to purchase them. You will also be able to purchase any new hardware (adapters etc), please check the price list on our website or contact your dealer for more details.

What to do with your old tool

Disable your old DSP 3 by taking a firmware update when you receive the new PCB's. We will then upload a new file to our server to allow the same functions on your new DSP 3+ as your old DSP 3.

You then use the activate functions process on your new DSP 3+ using PC_link. Send back the old DSP 3's PCB's to your dealer or to us (you only need send the main PCB's from the hardware unit, plus any of your old adapters we have sent replacements for, hold all other cables for use with your new DSP 3+). If your old DSP 3 is damaged and you cannot do a firmware update then you must send back the main hardware unit first to Smelecom China or your dealer, we will then send the new main hardware unit to you. After you do do the firmware update to disable your old DSP 3, move the screen of your old DSP 3 to the new PCB's. We will send you instructions how to do this using the manual "[Installing The Touch Screen.pdf](#)". You then do the activate function on your new DSP 3+ hardware using PC_Link.

Important Note: You have two weeks from receipt of your new boards to return your old DSP 3 boards and any old adapters we have sent replacements for to Smelecom China or your dealer; if we do not receive these within this time we will disable your new DSP 3+ until the old main boards and the replacement adapters are returned

Warranty

The new DSP 3+ carries a three year warranty for the hardware, and a one year warranty for cables and accessories, but please

note you are responsible for any shipping costs incurred to and from Smelecom China.

Important Note: This special promotional cost for exchange is valid until the 31st November 2010, after this date please contact us for the revised cost of exchange.